

2017 Balanced Scorecard

Goal	Measure	Status	Year-To-Date 2017	
			Target	Actual
Maintain Infrastructure	Generation Market Readiness (%)		99.40	99.92
	Transmission System Reliability (%)		95.60	96.83
Financial Management	Debt Coverage (Ratio)		2.50	5.33
	O&M Budget Performance (\$ Millions)		503.4	479.3
Energy Services	MMBTU's Saved		480.5	490.1
	Energy Efficiency Investment in State Facilities (\$ Millions)		98.4	197.1
Workforce Management	Retention (# of Touchpoints)		1,225*	1,735
Safety Leadership	DART Rate (Index)		0.78	1.08
Environmental Responsibility	Environmental Incidents (Units)		32	15

* Quarterly measure

Corporate Performance

Status	
	Meeting or Exceeding Target
	Below Target
	Significantly Below Target